



How to Go Mobile!

If you would like to enroll your mobile device in Citizens Bank of Forsyth County's Mobile Banking here's how:

Required to Enroll

A mobile device that has texting capability or web browser access
Access to our Online Banking service

How to Enroll

1. Sign into your Online Banking account and click on the Administration option on the left side of your screen
2. Click on Mobile Banking- a new window will open
3. Complete the required fields, accept the terms and conditions
4. You will be asked what service to enroll in, Text or Mobile. It is best to choose both
5. Once you click continue there will be an activation code that is generated. This code will expire in 24 hours so you will need to complete the enrollment process before the allotted time is up.
6. Your phone will receive 2 text messages. Follow the instructions carefully to validate your phone.
7. For iPhone users, once you complete the enrollment go to the app store and search for CBFC Mobile. There is a free app that you can download to your iPhone. The app will require that same activation code obtained earlier to validate the phone.

Congratulations, you are now a Mobile Banking user!

Please call Brandy Hawkins at 678-513-9241 or
Tara Cantrell at 678-341-6424 for questions.