

Teller

Responsible for providing exceptional customer service including efficient and accurate transaction processing.

Essential Functions include the following:

- 1. Accept retail and/or commercial deposits, loan payments, process checking, savings account withdrawals, savings bonds and bearer bonds.
- 2. Balance cash drawer in accordance with Bank procedures and regulations resolving any outages immediately.
- 3. Verifying and distributing cash.
- 4. Answer customer inquiries and refer customers to the proper service area for issues that cannot be resolved at the teller line.
- 5. Providing additional products including Cashier's Checks and Gift Cards.
- 6. Represent the Bank in a manner that maintains and expands positive relations with all customers, potential customers and co-workers.
- 7. Perform as a team member in allocating and coordinating the work flow.
- 8. Scan all teller work with no errors.
- 9. Prepare courier bags daily.
- 10. Process night drop and mail deposits.
- 11. Complies with all Federal and State banking laws and related regulations, to include but not limited to the Bank Secrecy Act.
- 12. Other duties as directed and assigned by Teller Supervisor
- 13. Requires High school diploma or equivalent.
- 14. Requires a minimum of one year of cash handling experience.
- 15. Proficient computer skills.
- 16. Available to work at other branch locations.
- 17. May require lifting up to 30 pounds.
- 18. Will require travel to other branches.

Screenings will include credit and background checks. 41 C.F.R. 60-300.5(a) 12 41 C.F.R. 60-741.5(a)7

Contact heathers@citizbank.com for application.

Equal Opportunity Employer: minority/female/disability/veteran